CHOICE BASED CREDIT SYSTEM

Group I: Core Courses

B.A. - BUSINESS MANAGEMENT

Semester/	Examination	Int. Assmnt	Total	Credits	Teaching work
Paper		marks	marks		load
I Sem-Paper I – BASBMC					
131: Principles of	120	30	150	3	6hrs.
Management					
II Sem- Paper II					
BASBMC 181:	120	30	150	3	6hrs
Principles of					
Management					
III Sem-Paper III					
BASBMC 231:	120	30	150	3	6hrs
Marketing and Retail					
Management					
IV Sem-Paper IV					
BASBMC 281:	120	30	150	3	6hrs.
Entrepreneurship &					
Financial Decisions					
V Sem- Paper V					
BASBMC 331: Human	120	30	150	3	5hrs.
Resource Management					
V Sem- Paper-VI					
BASBMC 332:	120	30	150	3	5hrs.
Managerial Economics					
and Basic Statistics					
VI Sem-Paper VII					
BASBMC 381: Income	120	30	150	3	5hrs.
Tax and Change					
Management					
VI Sem - Paper VIII					
BASBMC 382: Project	120	30	150	3	5hrs.
Report		(Viva			
		Voce)			

QUESTION PAPER PATTERN

Question paper consists of 3 parts. In all the 3 parts there must be at least one question from each unit.

In Part A, 5 out of 6 must be answered: 4 marks X5 = 20In Part B, 5 out of 6 must be answered: 8 marks X5 = 40In Part C, 4 out of 5 must be answered: 15 marks X = 60

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT I B.A. I SEMESTER PAPER-I:

BASBMC 131: PRINCIPLES OF MANAGEMENT

(6 hrs/week)

MODULE - I

MANAGEMENT – Meaning, definition, nature, characteristics,
Management and Administration - Levels of management, characteristics of managerial levels.

15 hrs

MODULE – II

PLANNING - Meaning, definition, nature, types, elements, steps, advantages and disadvantages.

10 hrs

MODULE – III

DECISION MAKING - Meaning, definition, characteristics, importance, types, steps, qualities of good decision. **10 hrs**

MODULE – IV

ORGANISATION – Meaning, definition, steps, features, principles of organization, Delegation – principles, difficulties, steps to make delegation effective – Centralization and Decentralization, advantages and disadvantages- Line, Line and staff, functional and committee organization. 30 hrs

- 1. Reddy: Business Management, Himalaya Publishing, Mumbai
- 2. Srinivasan: Management Principles and Practice
- 3. Sherlekar-: Principles of Business Management
- 4. R. Sharrna. Laxminarayana: Principles and Practice of Management, Agarwal, Agra.
- 5. J.S Chandan: Management Theory and Practice, Vikas Publishing, New Delhi.

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT I B.A. II SEMESTER PAPER-II:

BASBMC 181: PRINCIPLES OF MANAGEMENT

(6 hrs/week)

MODULE – I

ORGANIZATION CHART – Types, principles, authority and responsibility-Formal and informal organ – Departmentation, importance, types. **15 hrs**

MODULE – II

STAFFING – Need, factors influencing, Manpower Planning, features CONTROLLING – Meaning, definition, steps, characteristics, advantages and limitations.

15 hrs

MODULE – III

MOTIVATION – Meaning, definition, Theories of Maslow, McGregor, Expectancy techniques.

LEADERSHIP – Meaning, definition, characteristics of good leader, types, styles qualities, techniques.

15 hrs

MODULE - IV

CO-ORDINATION – Meaning, definition, techniques. COMMUNICATION – Meaning, definition, characteristics, importance, channel, barriers, merits and demerits of written and verbal communication- Social responsibility of Business.

20 hrs

- 1. Reddy: Business Management, Himalaya Publishing, Mumbai
- 2. Srinivasan: Management Principles and Practice
- 3. Sherlekar-: Principles of Business Management
- 4. R. Sharrna. Laxminarayana: Principles and Practice of Management, Agarwal, Agra.
- 5. J.S Chandan: Management Theory and Practice, Vikas Publishing, New Delhi.

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT II B.A. III SEMESTER PAPER-III:

BASBMC 231: MARKETING AND RETAIL MANAGEMENT (6 hrs/week)

MODULE-I

MARKETING – Meaning of market and marketing, elements of marketing mix, market research and marketing research – definition objectives, function and types.

SERVICE MARKETING – Meaning, classification of services.

10 hrs

MODULE - II

Brand Management – Definition, brand name, characteristics, and advantages of brand, types, and brand mark. Introduction to Retailing, Definition, Characteristics, Emerging Trends in Retailing

15 hrs

MODULE - III

ADVERTISING AND SALESMANSHIP – Advertising – meaning, definition, objectives, media, benefits, criticism, advertisement copy, essentials of good copy. Preparation of Advertisement Copy, Case studies.

20 hrs

MODULE - IV

Salesmanship – Meaning, definition, importance, qualities of salesman, training, remuneration.

Buying Motives – Types of customers, factor influencing purchase decision – cultural, social, personal and psychological. **20 hrs**

- 1. R.S. Davar & N.R. Davar : Salesmanship and Publicity
- 2. P.K. Sahu & K.C. Raut: Salesmanship and Sales Management.
- 3. B.S. Raman: Marketing & Salesmanship
- 4. Philip Kotler: Marketing Management 5. Gibson G Vedamani: Retail Management: Functional principles & practices, Jaico Publishing House.

^{*} One practical oriented question for 10 marks is compulsory

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT II B.A. IV SEMESTER PAPER-IV:

BASBMC 281: <u>ENTREPRENEURSHIP AND FINANCIAL DECISIONS</u> (6 hrs/week)

MODULE – I

Entrepreneurship – Meaning, characteristics, qualities, Entrepreneur v/s Manager, functions.

15 hrs

MODULE - II

Types, factors affecting entrepreneurial growth, selection of product, criteria for selection.

15 hrs

MODULE - III

FINANCIAL MANAGEMENT – Meaning, objectives- fixed capital – factors to be considered for determining fixed capital requirement, sources – working capital – factors to be considered, source – over and under capitalization – causes, effects, Ploughing back.

MODULE – IV

PORTFOLIO MANAGEMENT – Meaning, role, Investment – meaning, objectives, investment Vs speculation, investment Vs gambling, types of investors, Investment avenues – risk, meaning, and elements.

15 hrs

- 1. S. Kevin: Portfolio Management, Prentiee Hall og India, New Delhi.
- 2. N.K Nair: Purchase Management, Vikas Publishing New Delhi.
- 3. Gopalakrishna, Sundresan: Materials Management, Prentic Hall of India, New Delhi.
- 4. I.M. Pandey: Financial Management, Vikas Publishing New Delhi.

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT III B.A. V SEMESTER PAPER-V:

BASBMC 331: HUMAN RESOURCE MANAGEMENT

(5 hrs/week)

MODULE – I

HUMAN RESOURCE MANAGEMENT – Meaning, objectives, Managerial and operative functions – Qualities of HR manager. HRM Vs PM

RECRUITMENT - Sources, steps in selection process, Promotion - meaning, purpose, merit or Seniority - problems - Transfer - types, Demotion - Grievances, principles.

20 hrs

MODULE - II

TRAINING – Meaning, need, areas of training, methods of wage payment – time wage, piece wage, advantages, disadvantages, incentives – types.

15 hrs

MODULE - III

JOB SATISFACTION – Meaning, definition, and factors related to job satisfaction, advantages of job satisfaction study, Industrial Psychology – Meaning, definition, characteristics, and application in industry, objectives.

MODULE – IV

Industrial disputes – Meaning, consequences, causes, Absenteeism-causes, measures to check. Job stress-meaning, symptoms, sources, management of stress.

10hrs#

- 1. Prasad and Banergee: Management of Human Resources, Sterling Ltd., New Delhi.
- 2. Astrid French: Interpersonal Skills, Sterling Ltd. New Delhi.
- 3. Jane Allen: How to develop your personal Management skills, Universal Book Stall, New Delhi.
- 4. Arun Monappa and Mirza S. saiyadain: Personnel Management.
- 5. Yodere Dale: Personnel Management and Inter relations, Prentic Hall India.
- 6. R.Sharma, Laxmi Narayana : Personnel Management and Inter relations, Agarwal, Agra.
- 7. V.S.P. Rao: Human Resources Management

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT III B.A. V SEMESTER PAPER-VI:

BASBMC 332: MANAGERIAL ECONOMICS & BASIC STATISTICS 5Hrs/Week

MODULE – I

Meaning and nature, definition, features, Relationship between economics and managerial economics, Micro and Macro economics, Role of business economists in India.

MODULE – II

CONSUMER BEHAVIOR – Meaning, law of diminishing Marginal utility – assumption and limitations, consumer surplus, measurement, assumptions, criticism, demand, law of demand, assumptions, Supply, law of supply, assumption.

MODULE – III

STATISTICS – Meaning, definition, characteristics, functions, limitations. Basic concepts, statistical survey, primary and secondary data, methods of collection, classification, tabulation.

MODULE - IV

Diagrammatic & Graphical representation, uses/limitations, types. Arithmetic mean, median, mode, simple problems.

- 1. Appaanaiah, Reddy, Shanthi: Economics for Business, Himalaya Publishing House.
- 2. Dr. S.K. Singh: Business Economics, Sahitya Bhawan Publications, Agra.
- 3. D.K. Setai, G. Andrews Frank ISC: Economics, Frank Broseco, Delhi.
- 4. Raj Mohan: Text book of Statistics, Benaka Books, Udupi.

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT III B.A. VI SEMESTER PAPER-VII:

BASBMC 381: INCOME TAX AND CHANGE MANAGEMENT

(5 hrs/week)

MODULE - I

INCOME TAX – Meaning and definition of income, assesses, previous year, assessment year – income from salary, characteristics of salary income, definition of salary, simple problems Computation of Income under the head Salary, Deduction U/s 80 C,80CCC,80 CCD,80 D,80 C,Sec.24,80 G- PAN, who should apply.

20 hrs

MODULE – II

MEANING AND IMPORTANCE OF CHANGE – Nature of change, types, environmental factors – resistance to change, reasons, guidelines for implementing change.

ORGANIZATIONAL BEHAVIOUR – Meaning, importance, role of managers in organizations.

Personality – Meaning, definition, heredity Vs environment, factors influencing personality. Transactional analysis and Johari window model.

15 hrs

MODULE - III

TEAM – Meaning, importance, benefits of team building, characteristics of effective work team, strategies for team building, type of teams, Emotional intelligence – Meaning, components. Resume writing, Interview skills, Public speaking (Practical oriented) **15 hrs**

MODULE - IV

TQM – Meaning, concepts, steps that identify organization process toward TQM – four streams of TQM, techniques.

STATEGIC MANAGEMENT – Definition, classes of decisions, characteristics of strategic decisions, strategic management process – benefits and limitations. **15 hrs**

- # Case studies, demonstrations, discussions are to be part of the teaching-learning process
- # Students must be exposed to psychometric tests and self-improvement techniques covering managerial, communication, group dynamics, environment, self enhancement skills

#One practical oriented question for 10 marks is compulsory

- 1. S.K. Bhatia: Management of change Organization Development, Deep Publications Pvt. Ltd. New Delhi.
- 2. R.A. Paton and J.Mc Calman: Change Management, Response Books New Delhi.
- 3. Agarwal, Nair, Banergee: Organizational Behaviour, Pragati Publishers New Delhi.
- 4. Udai Pareek: Implementing Change in Organization, Oxford and IBH.
- 5. Income Tax text
- 6. Nirmal Sling: Organizational Behaviour, Deep Publications Pvt. Ltd. New Delhi.

CHOICE BASED CREDIT SYSTEM BUSINESS MANAGEMENT III B.A. VI SEMESTER PAPER-VIII:

BASBMC 382: <u>PROJECT REPORT</u> (5 hrs/week)

Students have to undertake a study on the working of a Small – Scale Industry. The study report should not exceed 25-30 pages. The report should cover the following aspects:

Introduction, need for the study, methodology, limitations, history of the industry, location, organization structure, problems faced by the industry, suggestions, conclusion.

The report shall carry 150 marks of which 30 shall be awarded on the basis of the performance of the students at the viva-voce conducted on the project by a panel consisting of the guide and one external examiner.

Work Load: 5 Hours per Week